

Billing Policy for Kids Object Identifier App

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1 Overview

This Billing Policy ("Policy") explains the terms related to subscriptions, payments, and billing for the Kids Object Identifier App (the "App"), developed by MUSTAFA BATIN EFE. All financial transactions for subscriptions are processed securely through Apple's App Store platform. This Policy should be read in conjunction with our Terms and Conditions and Privacy Policy.

2 Free Usage Tier

2.1 Daily Free Usage Time

The App provides a limited amount of free usage time each day. Currently, this is set to **300 seconds (5 minutes and 0 seconds)**. This free usage allowance resets automatically every 24 hours, typically at midnight Coordinated Universal Time (UTC).

2.2 Local Tracking of Free Usage

The tracking of your daily free usage time is performed and stored locally on your device. MUSTAFA BATIN EFE employs measures intended to ensure the integrity of this local tracking. This data is not transmitted to us.

2.3 Features Available in Free Tier

During the free usage period, users typically have access to core features, which may include:

- Real-time object identification using the device camera.
- Text-to-Speech (TTS) descriptions of detected objects.
- Access to a basic catalog of identifiable objects.
- Standard parental gate mechanisms.

The exact features available in the free tier may be subject to change and will be indicated within the App.

3 Premium Subscription Plans

To access enhanced features and unlimited usage, users can subscribe to one of our Premium plans.

3.1 Available Subscription Plans

The App typically offers the following subscription plans:

- **Monthly Plan:** This plan is billed on a recurring monthly basis at the price displayed in the App Store at the time of purchase.
- **Yearly Plan:** This plan is billed on a recurring annual basis, often offering a cost saving compared to the monthly plan. The price is displayed in the App Store at the time of purchase.

All subscription prices are determined by MUSTAFA BATIN EFE and displayed by Apple in your local currency.

3.2 Premium Features

A Premium subscription generally unlocks features such as:

- **Unlimited Usage:** No daily time restrictions on App functionality.
- **Custom Object Descriptions:** The ability for users (e.g., parents) to edit or create custom descriptions for identified objects, stored locally.
- **Access to Future Premium Features:** Subscribers may receive access to new premium features as they are released.

The specific set of Premium Features will be detailed within the App or on its App Store page.

4 Billing and Payments

4.1 Payment Processing via Apple's App Store

All subscription payments are processed securely by Apple through its App Store system using the payment method associated with your Apple ID. MUSTAFA BATIN EFE does not collect, store, or have access to your credit card details or other sensitive payment information.

4.2 Pricing and Currency

Subscription prices are displayed in your local currency within the App Store before you confirm your purchase. Prices may vary by region due to currency exchange rates and local taxes, which are handled by Apple.

4.3 Purchase Confirmation and Receipts

Upon successful subscription, you will receive a purchase confirmation email from Apple. Your transaction history and receipts are accessible through your Apple ID account settings on the App Store.

5 Subscription Auto-Renewal and Billing Cycles

5.1 Automatic Renewal

Unless explicitly cancelled by you, all subscriptions are set to automatically renew at the end of each billing period (monthly or yearly). The renewal will be for the same duration and at the then-current standard price for that subscription (excluding any initial promotional offers), unless otherwise notified.

5.2 Billing Charge

Your Apple ID account will typically be charged for renewal within 24 hours prior to the end of the current subscription period.

5.3 Billing Dates

- **Monthly Subscriptions:** You will be charged on approximately the same date each month.
- **Yearly Subscriptions:** You will be charged on approximately the same date each year.

Billing will continue until you cancel your subscription as per the instructions in Section 6.

5.4 Subscription Price Changes

If the price of your subscription plan changes, Apple will typically notify you in advance. If you do not agree to the new price, you may cancel your subscription before the price change takes effect. Continued use of the subscription after the price change becomes effective constitutes your agreement to pay the new price.

6 Cancellation and Refunds

6.1 How to Cancel Your Subscription

You can cancel your auto-renewing subscription at any time through your iOS device settings:

1. Open the **Settings** app on your iOS device.
2. Tap your **Apple ID** name at the top of the screen.
3. Tap on **Subscriptions**.
4. Find and select the "Kids Object Identifier App" subscription from the list.
5. Tap **Cancel Subscription** and confirm your choice.

If you do not see a "Cancel Subscription" option, the subscription may have already been cancelled or may be a non-renewing type (though unlikely for these plans).

6.2 Effect of Cancellation

When you cancel a subscription, the cancellation will become effective at the end of your current billing period. You will continue to have access to Premium Features until that date.

6.3 No Partial Refunds for Current Period

MUSTAFA BATIN EFE does not offer refunds for any unused portion of a subscription period if you cancel before its end. All refund policies are governed by Apple.

6.4 Refund Requests via Apple

All requests for refunds must be directed to Apple Support. MUSTAFA BATIN EFE does not have the capability to process refunds for purchases made through the App Store. Apple handles all such requests based on its standard refund policies.

7 Failed Payments

7.1 Payment Authorization Issues

If Apple is unable to process your subscription payment (e.g., due to an expired card or insufficient funds), Apple will typically attempt to collect the payment again. You may receive notifications from Apple regarding payment issues.

7.2 Suspension of Access

If payment cannot be successfully processed after a certain period, your access to Premium Features may be suspended until a valid payment is made.

7.3 Updating Payment Information

To resolve payment issues, you must update your payment method in your Apple ID account settings. Once payment is successful, your subscription and access to Premium Features should resume. For persistent payment issues, contact Apple Support.

8 Family Sharing

8.1 Compatibility with Apple Family Sharing

If Apple's Family Sharing is enabled for your Apple ID, eligible in-app subscriptions for the App may be shareable with members of your Family Sharing group. This is subject to Apple's terms and conditions for Family Sharing.

8.2 Responsibility of Family Organizer

The family organizer is typically responsible for all charges incurred by family members through Family Sharing.

8.3 Parental Gate for Purchases

All subscription purchases within the App are protected by a parental gate (e.g., a mathematical verification problem) to ensure adult approval, regardless of Family Sharing status.

9 Taxes and Fees

9.1 Applicability of Taxes

The prices displayed for subscriptions in the App Store are inclusive of any applicable taxes (such as VAT or sales tax) as determined and collected by Apple based on your geographical location and local regulations.

9.2 Currency Conversion

If you are purchasing from a region with a different currency, the final price may be affected by currency conversion rates applied by Apple or your payment provider.

10 Account Management (via Apple ID)

10.1 Apple ID Requirement

A valid Apple ID is required to make any in-app purchases, including subscriptions. All subscriptions are linked to and managed through your Apple ID.

10.2 Cross-Device Access

A subscription purchased with a specific Apple ID can typically be accessed on any other iOS devices where you are signed in with the same Apple ID and have the App installed.

10.3 Restoring Purchases

If you reinstall the App or switch devices, you can use the "Restore Purchases" option within the App (if available and applicable for auto-renewing subscriptions) to regain access to your active subscription. This feature communicates with Apple's servers to verify your purchase status.

11 Promotional Offers

11.1 Availability of Promotions

MUSTAFA BATIN EFE may occasionally offer promotional prices or introductory offers for new subscribers (e.g., a discounted initial period). Any such offers will be clearly displayed within the App Store before purchase.

11.2 Terms of Promotional Offers

Promotional offers are subject to specific terms and conditions, which will be provided at the time of the offer. These may include limitations on eligibility (e.g., new subscribers only). After the promotional period ends, the subscription will typically renew at the then-current standard price unless cancelled. Offers usually cannot be combined.

12 Business Model and Data Considerations

12.1 Transparency in Costs

The App's monetization is based on its free tier and optional premium subscriptions. There are no hidden costs, in-app purchases for consumable items outside of the defined subscription, or third-party advertising within the App.

12.2 Offline Functionality and Data Usage

Once a subscription is active, core App functions (like object detection and TTS) that process locally on the device can generally work offline without ongoing data usage costs directly attributable to App functionality.

13 Support and Billing Inquiries

13.1 Guidance for Issues

- **For technical issues with App functionality:** Please contact MUSTAFA BATIN EFE support at help@mbefe.com.
- **For billing questions, payment issues, or refund requests:** Please contact Apple Support directly, as they manage all financial transactions.
- **For questions about your Apple ID or App Store account:** Refer to Apple's support resources or contact Apple Support.

13.2 Emergency Contact

For urgent issues related to your Apple account or payments, consider using the Apple Support app or visiting support.apple.com.

14 Geographic Availability

14.1 Supported Regions

The App and its subscriptions are generally available in all regions where the Apple App Store operates and permits such sales. Pricing and currency will vary by region as determined by Apple. Some App features or content might vary by region due to local regulations or other factors.

14.2 Compliance with Local Laws

Our billing practices aim to comply with applicable local consumer protection laws in the jurisdictions where the App is offered, primarily through adherence to Apple's App Store policies which are designed for global compliance.

15 Changes to This Billing Policy

15.1 Policy Updates

MUSTAFA BATIN EFE reserves the right to update this Billing Policy from time to time. Any changes will be effective upon posting the revised Policy, and the "Last Updated" date at the top of this Policy will be amended.

15.2 Notification of Changes

We will make reasonable efforts to notify users of significant changes, potentially through an in-app notification or by updating the Policy on our App Store listing. Your continued use of the App and its subscription services after such changes constitutes your acceptance of the revised Billing Policy.

16 Important Notes for Parents

16.1 Parental Approval for Subscriptions

All subscription purchases within the App are protected by a parental gate, requiring adult verification (e.g., solving a math problem) before a purchase can be initiated. This is designed to prevent unauthorized purchases by children.

16.2 Parental Responsibility for Charges

As the Apple ID account holder, parents or guardians are responsible for all charges incurred through subscriptions purchased via their account.

16.3 No Direct Payment Collection by Us

To reiterate, MUSTAFA BATIN EFE does not collect or process any payment information. This is handled entirely and securely by Apple.

17 Troubleshooting Common Subscription Issues

17.1 Premium Features Not Accessible

If you have an active subscription but Premium Features are not working:

1. Verify your subscription status: Go to iOS Settings > [Your Apple ID] > Subscriptions. Ensure the Kids Object Identifier App subscription is active.
2. Check Apple ID: Ensure you are signed into the App Store on your device with the same Apple ID used to purchase the subscription.
3. Use "Restore Purchases": Look for a "Restore Purchases" button within the App (often in settings or on the subscription page) and tap it.
4. Restart: Close and reopen the App, and then restart your device.

17.2 Questions About a Charge

- Review your Apple ID purchase history for details on the charge.
- Contact Apple Support directly for any inquiries regarding specific billing entries, as MUSTAFA BATIN EFE does not have access to this information.

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Summary: Billing for the Kids Object Identifier App is managed securely through Apple's App Store. We offer a daily free usage allocation, with optional auto-renewing premium subscriptions (monthly or yearly) for unlimited access and enhanced features. Parents control all purchase decisions via a built-in parental gate. For billing-related issues, please contact Apple Support; for technical app support, contact MUSTAFA BATIN EFE.

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Note for Parents: Your child cannot initiate a subscription purchase without successfully completing a mathematical verification problem designed for adult approval. All financial transactions are processed using the payment method associated with your Apple ID, under Apple's secure environment.